Table 1: ACCESS AND SERVICE

**Data for Recipients in Milwaukee County HMOs** 

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	CCR	CHS	FAM	HUM	MHS	NHP	UHC	Milw HMOs	Non-Milw HMOs	All HMOs
CHILDREN'S HEALTH										
HealthCheck Screens, Ages 0 - 5										
# of Eligibles	3,831	9,494	1,057	9,751	5,859	907	14,122	42,734	70,378	113,176
# of Eligibles Screened	2,163	4,136	130	4,271	3,271	365	7,320	21,526	37,259	58,785
% Eligibles Screened / Total Eligibles	56.46%	43.56%	12.30%	43.80%	55.83%	40.24%	51.83%	50.37%	52.94%	51.94%
# of Eligible Years	2,730	6,762	689	6,775	4,210	470	10,040	31,061	44,227	75,316
% Eligibles Screened / Eligible Years	79.23%	61.17%	** 18.87	63.04%	77.70%	77.66%	72.91%	69.30%	84.24%	78.05%
# of Screens (Frequency)	3,586	6,617		7,951	5,507	637	13,248	37,546	66,692	104,238
# of Screens per Eligible	0.94	0.70		0.82	0.94	0.70	0.94	0.88	0.95	0.92
# of Screens per Eligible Year	1.31	0.98		1.17	1.31	1.36	1.32	1.21	1.51	1.38
HealthCheck Screens, Ages 6 - 14										
# of Eligibles	4,139	7,263	671	7,428	5,092	617	13,097	36,637	42,941	79,618
# of Eligibles Screened	1,230	,	9	,		100	,	9,866	7,784	17,650
% Eligibles Screened / Total Eligibles	29.72%		1.34%	,			29.07%	26.93%	18.13%	22.17%
# of Eligible Years	3,132	5,386	444	5,444	3,796	297	9,954	28,057	27,651	55,726
% Eligibles Screened / Eligible Years	39.27%	31.43%	**2.03%	29.94%	37.04%	33.67%	38.25%	35.16%	28.15%	31.67%
# of Screens (Frequency)	1,346	1,748		2,077	1,514	104	3,937	10,726	8,120	18,846
# of Screens per Eligible	0.33	0.24		0.28	0.30	0.17	0.30		0.19	0.24
# of Screens per Eligible Year	0.43	0.32		0.38	0.40	0.35	0.40	0.38	0.29	0.34
HealthCheck Screens, Ages 15 - 20										
# of Eligibles	1,282	2,467	324	2,649	1,444	245	4,520	12,610	13,891	26,619
# of Eligibles Screened	231	301	10	232	221	20	838	1,853	1,328	3,181
% Eligibles Screened / Total Eligibles	18.02%	12.20%	3.09%	8.76%	15.30%	8.16%	18.54%	14.69%	9.56%	11.95%
# of Eligible Years	833	1,576	177	1,649	875	121	2,930	8,177	6,850	15,078
% Eligibles Screened / Eligible Years	27.73%	19.10%	5.65%	14.07%	25.26%	16.53%	28.60%	22.66%	19.39%	21.10%
# of Screens (Frequency)	245	313		291	241	20	872	1,982	1,396	3,378
# of Screens per Eligible	0.19	0.13		0.11	0.17	0.08	0.19	0.16	0.10	0.13
# of Screens per Eligible Year	0.29	0.20		0.18	0.28	0.17	0.30	0.25	0.20	0.23
HealthCheck Screens, Ages 0 - 20										
# of Eligibles	9,252	19,228	2,052	19,830	12,395	1,769	31,744	93,720	127,445	221,387
# of Eligibles Screened	3,410	6,129	149	6,133	4,584	459	11,965	32,829	43,712	76,541
% Eligibles Screened / Total Eligibles	36.86%	31.88%	7.26%	30.93%	36.98%	25.95%	37.69%	35.03%	34.30%	34.57%
# of Eligible Years	6,696	13,727	1,311	13,869	8,882	888	22,928	68,437	78,865	147,399
% Eligibles Screened / Eligible Years	50.93%	44.65%	11.37%	44.22%	51.61%	51.69%	52.19%	47.97%	55.43%	51.93%
# of Screens (Frequency)	5,177	8,678		10,319	7,262	761	18,057	50,254	76,276	126,530
# of Screens per Eligible	0.56	0.45		0.52	0.59	0.43	0.57	0.55	0.60	0.58
# of Screens per Eligible Year	0.77	0.63		0.74	0.82	0.86	0.79	0.75	0.97	0.87

<sup>\*\*</sup> FAM was identified as an outlier and was, therefore, removed from the calculation of the Milw and All HMO averages for the HealthCheck Screens, Ages 0-5 and Ages 6-14 indicators.

AHP: Atrium Health Plan

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CHS: Compcare DNC: Dean Health Plan GHC: Group Health Cooperative of South Cent MHS: Managed Health Services

GLX: Greater La Crosse Health Plan **HUM: Humana** 

GHE: Group Health Cooperative of Eau Claire NHP: Network Health Plan PHY: Physicians Plus SHP: Security Health Plan

<sup>--</sup> FAM did not report # of HealthCheck Screens.

# Table 1: ACCESS AND SERVICE

# Data for Recipients in Milwaukee County HMOs

	CCR	CHS	FAM	HUM	MHS	NHP	UHC	Milw HMOs	Non-Milw HMOs	All HMOs			
FAM: Family Health Plan	MCH: Mercy Care Health Plan						THP: Touchpoint Health Plan						

### **Table 1: ACCESS AND SERVICE**

**Data for Recipients in Milwaukee County HMOs** 

	Dai	a ioi ive	Cipiciit	, <del>.</del>	aurce c	ounty i				
	CCR	CHS	FAM	HUM	MHS	NHP	UHC	Milw HMOs	Non-Milw HMOs	All HMOs
CHILDREN'S HEALTH										
Non-HealthCheck Health Care Visits, Age < 1										
# of Eligibles	1,194	3,065	371	3,289	1,770	376	4,435	14,168	25,916	40,104
# of Eligibles Receiving	720	1,490	111	2,774	1,111	184	3,021	9,411	18,002	27,413
% Eligibles Receiving / Total Eligibles	60.30%	48.61%	29.92%	84.34%	62.77%	48.94%	68.12%	66.42%	69.46%	68.35%
# of Eligible Years	721	1,873	215	1,945	1,054	175	2,682	8,694	14,715	23,417
% Eligibles Receiving / Eligible Years	99.86%	79.55%	51.63%	142.62%	105.41%	105.14%	112.64%	108.25%	122.34%	117.06%
# of Visits (Frequency)	2,299	3,588	307	6,821	3,837	515	9,537	26,904	52,044	78,948
# of Visits per Eligible	1.93	1.17	0.83	2.07	2.17	1.37	2.15	1.90	2.01	1.97
# of Visits per Eligible Year	3.19	1.92	1.43	3.51	3.64	2.94	3.56	3.09	3.54	3.37
Non-HealthCheck Health Care Visits, Ages 1 - 5										
# of Eligibles	2,637	6,433	686	6,464	4,089	531	9,692	29,634	44,477	74,155
# of Eligibles Receiving	1,795	4,857	225	4,511	2,891	240	5,931	20,450	30,212	50,662
% Eligibles Receiving / Total Eligibles	68.07%		32.80%	69.79%	70.70%	45.20%	61.19%	69.01%	67.93%	68.32%
# of Eligible Years	2,008	4,892	473	4,830	3156	295	7,361	23,064	29,522	52,607
% Eligibles Receiving / Eligible Years	89.39%	99.28%	47.57%	93.40%	91.60%	81.36%	80.57%	88.67%	102.34%	96.30%
# of Visits (Frequency)	4,458	15,660	671	12,180	7,690	503	19,531	60,693	90,862	151,555
# of Visits per Eligible	1.69	2.43	0.98	1.88	1.88	0.95	2.02	2.05	2.04	2.04
# of Visits per Eligible Year	2.22	3.20	1.42	2.52	2.44	1.71	2.65	2.63	3.08	2.88
Non-HealthCheck Health Care Visits, Ages 6 - 14										
# of Eligibles	4,139	7,263	671	7,428	5,092	617	13,097	36,637	42,941	79,618
# of Eligibles Receiving	1,874	3,809	81	3,633	2,413	131	6,340	18,200	20,150	38,350
% Eligibles Receiving / Total Eligibles	45.28%	52.44%	12.07%	48.91%	47.39%	21.23%	48.41%	49.68%	46.92%	48.17%
# of Eligible Years	3,132	5,386	444	5,444	3,796	297	9,954	28,057	27,651	55,726
% Eligibles Receiving / Eligible Years	59.83%	70.72%	18.24%	66.73%	63.57%	44.11%	63.69%	64.87%	72.87%	68.82%
# of Visits (Frequency)	3,950	7,505	139	7,399	5,352	248	13,808	38,262	44,956	83,218
# of Visits per Eligible	0.95	1.03	0.21	1.00	1.05	0.40	1.05	1.04	1.05	1.05
# of Visits per Eligible Year	1.26	1.39	**0.31	1.36	1.41	0.84	1.39	1.36	1.63	1.49
Non-HealthCheck Health Care Visits, Ages 15 - 20										
# of Eligibles	1,282	2,467	324	2,649	1,444	245	4,520	12,610	14,111	26,839
# of Eligibles Receiving	738	1,433	106	1,536	837	90	2,630	7,370	7,592	14,962
% Eligibles Receiving / Total Eligibles	57.57%	58.09%	32.72%	57.98%	57.96%	36.73%	58.19%	58.45%	53.80%	55.75%
# of Eligible Years	833	1,576	177	1,649	875	121	2,930	8,177	6,975	15,203
% Eligibles Receiving / Eligible Years	0.07%	0.04%	0.18%		0.07%	0.30%	0.02%	90.13%	108.85%	98.41%
# of Visits (Frequency)	1,981	3,319	322	3,809	2,245	219	6,838	18,733	18,975	37,708
# of Visits per Eligible	1.55	1.35	0.99		1.55	0.89		1.49	1.34	1.40
# of Visits per Eligible Year	2.38	2.11	1.82	2.31	2.57	1.81	2.33	2.29	2.72	2.48

<sup>\*\*</sup> FAM was identified as an outlier and was, therefore, removed from the calculation of the Milw and All HMO averages for the Non-HealthCheck HC Visits, Ages 6-14 indicator.

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**HUM: Humana** 

MCH: Mercy Care Health Plan

PHY: Physicians Plus SHP: Security Health Plan THP: Touchpoint Health Plan

#### Table 1: ACCESS AND SERVICE

Data for Recipients in Milwaukee County HMOs

	CCR	снѕ	FAM	ним	MHS	NHP	UHC	Milw HMOs	Non-Milw HMOs	All HMOs
CHILDREN'S HEALTH										-
Non-HealthCheck Health Care Visits, Ages 0 - 20										
# of Eligibles	9,252	19,228	2,052	19,830	12,395	1,769	31,744	91,668	127,445	219,335
# of Eligibles Receiving	4,756	10,943	425	10,434	6,646	606	17,050	50,435	66,127	116,562
% Eligibles Receiving / Total Eligibles	51.41%	56.91%	20.71%	52.62%	53.62%	34.26%	53.71%	55.02%	51.89%	53.14%
# of Eligible Years	6,696	13,727	1,311	13,869	8,882	888	22,928	67,126	78,865	146,088
% Eligibles Receiving / Eligible Years	71.03%	79.72%	32.42%	75.23%	74.83%	68.24%	74.36%	75.13%	83.85%	79.79%
# of Visits (Frequency)	12,688	30,072	1,439	30,209	19,124	1,485	49,714	143,292	206,837	350,129
# of Visits per Eligible	1.37	1.56	0.70	1.52	1.54	0.84	1.57	1.56	1.62	1.60
# of Visits per Eligible Year	1.89	2.19	**1.10	2.18	2.15	1.67	2.17	2.13	2.62	2.40
HealthCheck and/or Non-HealthCheck Health Care	l • Visits, Ages 0 -	20								
# of Eligibles	9,252	19,228	2,052	19,830	12,395	1,769	31,744	93,720	127,445	221,387
# of Eligibles Receiving	5,770	12,754	425	12,234	7,889	759	20,132	59,963	79,777	139,740
% Eligibles Receiving / Total Eligibles	62.36%	66.33%	20.71%	61.69%	63.65%	42.91%	63.42%	63.98%	62.60%	63.12%
# of Eligible Years	6,696	13,727	1,311	13,869	8,882	888	22,928	68,437	78,865	147,399
% Eligibles Receiving / Eligible Years	86.17%	92.91%	32.42%	88.21%	88.82%	85.47%	87.81%	87.62%	101.16%	94.80%
# of Visits (Frequency)	17,865	38,750		40,528	26,386	2,246	67,771	193,546	283,113	476,659
# of Visits per Eligible	1.93	2.02		2.04	2.13	1.27	2.13	2.13	2.22	2.17
# of Visits per Eligible Year	2.67	2.82		2.92	2.97	2.53	2.96	2.90	3.59	3.26
Newborn Discharges, All Ages										
# of Eligibles	11,719	24,716	2,585	25,239	15,729	2,240	40,351	119,408	156,678	276,380
# of Eligible Years	8,396	17,344	1,625	17,315	11,092	1,112	28,695	85,739	93,563	179,433
# of Discharges	222	1,119	56	1,052	377	77	1,395	4,298	7,664	11,962
Total Days of Stay	946	3,137	91	2,690	1,782	226	5,626	14,498	20,914	35,412
Average Length of Stay	4.26	2.80	1.63	2.56	4.73	2.94	4.03	3.37	2.73	2.96
Discharges per 1,000 Eligibles	18.94	45.27	21.66	41.68	23.97	34.38	34.57	35.99	48.92	43.28
Discharges per 1,000 Eligible Years	26.44	64.52	34.46	60.76	33.99	69.24	48.61	50.13	81.91	66.67

<sup>\*\*</sup> FAM was identified as an outlier and was, therefore, removed from the calculation of the Milw and All HMO averages for the Non-HealthCheck HC Visits, Ages 0-20 indicator.

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<sup>--</sup> Because FAM did not report # of HealthCheck screens, # of HealthCheck and/or Non-HealthCheck Health Care Visits could not be calculated.

# Table 1: ACCESS AND SERVICE

**Data for Recipients in Milwaukee County HMOs** 

	CCR	СНЅ	FAM	HUM	MHS	NHP	UHC	Milw HMOs	Non-Milw HMOs	All HMOs
WOMEN'S HEALTH										
PAP Test, Ages 15 - 20										
# of Eligibles	857	1,814	251	1,899	1,031	192	3,083	8,868	10,582	19,564
# of Eligibles Receiving	289	75	13	465	288	36	920	2,086	2,081	4,167
% Eligibles Receiving / Total Eligibles	33.72%	4.13%	5.18%	24.49%	27.93%	18.75%	29.84%	23.52%	19.67%	21.30%
# of Eligible Years	565	1,169	141	1,173	616	93	2,006	5,777	5,062	10,889
% Eligibles Receiving / Eligible Years	51.15%	6.42%	9.22%	39.64%	46.75%	38.71%	45.86%	36.11%	41.11%	38.27%
PAP Test, Age 21+										
# of Eligibles	2,303	5,038	478	4,860	2,985	413	7,960	23,466	25,677	49,215
# of Eligibles Receiving	728	296	24	1,422	997	84	2,469	6,020	6,035	12,055
% Eligibles Receiving / Total Eligibles	31.61%	5.88%	5.02%	29.26%	33.40%	20.34%	31.02%	25.65%	23.50%	24.49%
# of Eligible Years	1,607	3,377	290	3,161	2,019	200	5,437	16,114	13,107	29,256
% Eligibles Receiving / Eligible Years	45.30%	8.77%	8.28%	44.99%	49.38%	42.00%	45.41%	37.36%	46.04%	41.21%
Mammography, Ages 21+										
# of Eligibles	2,303	5,038	478	4,860	2,985	413	7,960	23,466	25,677	49,215
# of Eligibles Receiving	66	35	6	149	97	10	291	654	612	1,266
% Eligibles Receiving / Total Eligibles	2.87%	0.69%	1.26%	3.07%	3.25%	2.42%	3.66%	2.79%	2.38%	2.57%
# of Eligible Years	1,607	3,377	290	3,161	2,019	200	5,437	16,114	13,107	29,256
% Eligibles Receiving / Eligible Years	4.11%	1.04%	2.07%	4.71%	4.80%	5.00%	5.35%	4.06%	4.67%	4.33%
Mammography, Ages 50+										
# of Eligibles	37	108	5	96	59	10	152	452	369	821
# of Eligibles Receiving	9	6	0	16	15	1	35	82	55	137
% Eligibles Receiving / Total Eligibles	24.32%	5.56%	0.00%	16.67%	25.42%	10.00%	23.03%	18.14%	14.91%	16.69%
# of Eligible Years	26	68	3	57	35	3	94	289	204	494
% Eligibles Receiving / Eligible Years	34.62%	8.82%	0.00%	28.07%	42.86%	33.33%	37.23%	28.37%	26.96%	27.73%

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PHY: Physicians Plus SHP: Security Health Plan

THP: Touchpoint Health Plan

**UHP: Unity Health Plans** VHP: Valley Health Plan

**UHC: United HealthCare** 

#### Table 1: ACCESS AND SERVICE

**Data for Recipients in Milwaukee County HMOs** 

	CCR	CHS	FAM	ним	MHS	NHP	UHC	Milw HMOs	Non-Milw HMOs	All HMOs
GENERAL HEALTH										
Emergency Room Visits Without Admission, Ages 0 - 5										
# of Eligibles	3,831		1,057	9,751	5,859	907	14,122	33,240	60,580	93,884
# of Eligible Years	2,730		689	6,775	4,210	470	10,040	24,299	38,277	62,604
# of Visits (Frequency)	2,275		90	5,944	3,203	420	7,770	19,612	27,849	47,461
# of Visits per Eligible	0.59		0.09	0.61	0.55	0.46	0.55	0.59	0.46	0.51
# of Visits per Eligible Years	0.83		**0.13	0.88	0.76	0.89	0.77	0.81	0.73	0.76
Emergency Room Visits Without Admission, Ages 6 - 14										
# of Eligibles	4,139		671	7,428	5,092	617	13,097	29,374	36,999	66,413
# of Eligible Years	3,132		444	5,444	3,796	297	9,954	22,671	24,024	46,713
# of Visits (Frequency)	1,108		20	2,032	1,305	101	3,410	7,956	8,414	16,370
# of Visits per Eligible	0.27		0.03	0.27	0.26	0.16	0.26	0.27	0.23	0.25
# of Visits per Eligible Years	0.35		**0.05	0.37	0.34	0.34	0.34	0.35	0.35	0.35
Emergency Room Visits Without Admission, Ages 15 - 20	)									
# of Eligibles	1,282		324	2,649	1,444	245	4,520	9,819	11,536	21,473
# of Eligible Years	833		177	1,649	875	121	2,930	6,424	5,753	12,228
# of Visits (Frequency)	914		10	1,635	832	155	2,916	6,452	4,618	11,070
# of Visits per Eligible	0.71		0.03	0.62	0.58	0.63	0.65	0.66	0.40	0.52
# of Visits per Eligible Years	1.10		**0.06	0.99	0.95	1.28	1.00	1.00	0.80	0.91
Emergency Room Visits Without Admission, Ages 21+										
# of Eligibles	2,467		533	5,409	3,334	471	8,607	19,667	24,017	43,756
# of Eligible Years	1,700		314	3,445	2,210	223	5,766	13,370	12,157	25,562
# of Visits (Frequency)	2,119		32	4,465	2,614	313	6,680	16,191	12,176	28,367
# of Visits per Eligible	0.86		0.06	0.83	0.78	0.66	0.78	0.82	0.51	0.65
# of Visits per Eligible Years	1.25		**0.10	1.30	1.18	1.40	1.16	1.21	1.00	1.11
Emergency Room Visits Without Admission, All Ages										
# of Eligibles	11,719		2,585	25,239	15,729	2,240	40,351	92,107	134,708	227,109
# of Eligible Years	8,396		1,625	17,315	11,092	1,112	28,695	66,770	80,929	147,830
# of Visits (Frequency)	6,416		152	14,076	7,954	989	20,776	50,211	54,422	104,633
# of Visits per Eligible	0.55		0.06	0.56	0.51	0.44	0.51	0.55	0.40	0.46
# of Visits per Eligible Years	0.76		**0.09	0.81	0.72	0.89	0.72	0.75	0.67	0.71

<sup>\*\*</sup> FAM was identified as an outlier for all the ER Visits indicators and was, therefore, removed from the calculation of the Milw and All HMO averages.

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DNC: Dean Health Plan HUM: Humana SHP: Security Health Plan

FAM: Family Health Plan MCH: Mercy Care Health Plan THP: Touchpoint Health Plan

<sup>--</sup> CHS did not report ER visits; therefore, they were excluded from the calculation of the Milw HMO and All HMO rates related to ER visits.

**Table 1: ACCESS AND SERVICE** 

**Data for Recipients in Milwaukee County HMOs** 

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	CCR	CHS	FAM	HUM	MHS	NHP	UHC	Milw HMOs	Non-Milw HMOs	All HMOs
GENERAL HEALTH										
Recipients with One or More Primary Care Visits										
# of Eligibles		24,716		25,239	15,729		40,351	102,864	136,281	239,439
# of Eligibles Receiving		15,775		15,437	9,453		22,395	63,060	80,632	143,692
% Eligibles Receiving / Total Eligibles		63.83%		61.16%	60.10%		55.50%	61.30%	59.17%	60.01%
# of Eligible Years		17,344		17,315	11,092		28,695	74,606	81,976	156,713
% Eligibles Receiving / Eligible Years		90.95%		89.15%	85.22%		78.04%	84.52%	98.36%	91.69%
# of Visits (Frequency)		51,899		65,861	29,423		67,342	214,525	255,963	470,488
# of Visits per Eligible Receiving		3.29		4.27	3.11		3.01	3.40	3.17	3.27
# of Visits per Eligible Year		2.99		3.80	2.65		2.35	2.88	3.12	3.00
Recipients with Ophthalmologist/ Optometrist Visits										
# of Eligibles		24,716		25,239	15,729		40,351	102,864	141,766	244,924
# of Eligibles Receiving		76		1,675			3,125	5,881	4,921	10,802
% Eligibles Receiving / Total Eligibles		0.31%		6.64%			7.74%	5.72%	3.47%	4.41%
# of Eligible Years		17,344		17,315			28,695	74,606	84,969	159,706
% Eligibles Receiving / Eligible Years		0.44%		9.67%	9.06%		10.89%	7.88%	5.79%	6.76%
# of Visits (Frequency)		137		3,788			3,367	8,532	7,341	15,873
# of Visits per Eligible Receiving		1.80		2.26			1.08	1.45	1.49	1.47
# of Visits per Eligible Year		0.01		0.22	0.11		0.12	0.11	0.09	0.10
Recipients with Hearing Specialist Visits										
# of Eligibles		24,716		25,239	15,729		40,351	102,864	141,766	244,924
# of Eligibles Receiving		376		483	244		183	1,286	3,444	4,730
% Eligibles Receiving / Total Eligibles		1.52%		1.91%	1.55%		0.45%	1.25%	2.43%	1.93%
# of Eligible Years		17,344		17,315	11,092		28,695	74,606	84,969	159,706
% Eligibles Receiving / Eligible Years		2.17%		2.79%	2.20%		0.64%	1.72%	4.05%	2.96%
# of Visits (Frequency)		2,318		2,645	1,209		383	6,555	8,080	14,635
# of Visits per Eligible Receiving		6.16		5.48	4.95		2.09	5.10	2.35	3.09
# of Visits per Eligible Year		0.13		0.15	0.11		0.01	0.09	0.10	0.09
Recipients with Dentist Visits										
# of Eligibles	11,719		2,585	25,239	15,729	2,240	40,351	94,692	***	***
# of Eligibles Receiving	1,289		254	3,691	2,759	120	7,003	15,116	***	***
% Eligibles Receiving / Total Eligibles	11.00%		9.83%	14.62%	17.54%	5.36%	17.36%	15.96%	***	***
# of Eligible Years	8,396		1,625	17,315	11,092	1,112	28,695	68,395	***	***
% Eligibles Receiving / Eligible Years	15.35%		15.63%	21.32%	24.87%	10.79%	24.40%	22.10%	***	***
# of Visits (Frequency)	1,289		422	14,065	3,380	120	23,285	42,561	***	***
# of Visits per Eligible Receiving	1.00		1.66	3.81	1.23	1.00	3.33	2.82	***	***
# of Visits per Eligible Year	0.15		0.26	0.81	0.30	0.11	0.81	0.62	***	***

bue to the small number of HMOs that elect to provide dental services outside of Milwaukee county, aggregate values for Non-Milwaukee HMOs and All HMOs were not calculated.

AHP: Atrium Health Plan

**CCR: Coordinated Care Health Plan** 

CHS: Compcare

GHC: Group Health Cooperative of South Cent MHS: Managed Health Services GHE: Group Health Cooperative of Eau Claire NHP: Network Health Plan

GLX: Greater La Crosse Health Plan

PHY: Physicians Plus

<sup>-</sup> CCR, FAM and NHP did not report data for the Primary Care, Ophthalmology/Optometry or Hearing Specialist indicators and therefore were excluded from the calculation of the Milw HMO and All HMO rates for these indicators.

<sup>--</sup> CHS did not report dental data for 1999, and therefore wes excluded from the calculation of the Milw HMO rate.

# Table 1: ACCESS AND SERVICE

Data for Recipients in Milwaukee County HMOs

	CCR	CHS	FAM	HUM	MHS	NHP	UHC	Milw HMOs	Non-Milw HMOs	All HMOs			
DNC: Dean Health Plan	HUM: Hun	HUM: Humana					SHP: Security Health Plan						
FAM: Family Health Plan	MCH: Mer	cy Care H	ealth Plar	1		THP: Touchpoint Health Plan							